

- Consistently growing recurring revenue
- Sticky Revenue and Customers with an over
- 80% Customer Retention Rate Primary vendors include Microsoft Office 365,
- Dynamics 365 and Azure, and Odoo ERP

The company offers licensing, implementation, data integration, development, and general support services for clients specifically in need of cloud-based business solutions. These include CRM, ERP, Document and Workflow Management, Analytics and BI services, custom app-dev, and more.

They have over twelve years of experience directly implementing and developing cloud-based platforms and help to provide modernization solutions and integration roadmaps. With an extremely sticky client base and a proven management team, new opportunities within their custom app-development and ERP initiatives are always growing.

#### **COMPANY OBJECTIVE**







**Private Equity** Investment





**Developers** Service Delivery Sales & Marketing Management Professional Services

Note: Employee roles encompass multiple categories



# PRODUCTS AND SERVICES

#### **Managed IT Services**

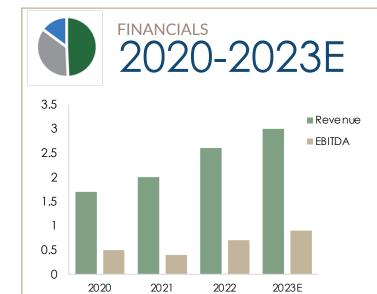
- Office 365 Cloud, Azure, MSFT Dynamics and Odoo ERP Licensing
- Implementation and Support for ERP and **CRM** solutions
- Microsoft Azure PaaS and laaS implementations and managed services
- Endpoint managed services and security

## **Software Services**

- Data integration for Software as a Service Data Aggregation and Data
- Warehouse Solutions
  - Middleware, Tools, and Integration

### **Development Solutions**

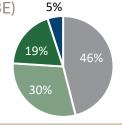
- Analytics and BI Development
- **Custom App Solutions Custom Development solutions**
- with Microsoft ASP Training and Mentoring



Description (\$M)	2020	2021	2022	2023E
Revenue	\$1.7	\$2.0	\$2.6	\$3.0
Gross Profit	\$1.1	\$1.3	\$1.9	\$2.1
Adj. EBITDA	\$0.5	\$0.4	\$0.7	\$0.9

### % BY REVENUE TYPE (2023E) ■ Consulting - T&M

- Licensing
- Consulting FP
- Hosting



## RECURRING REVENUE

2020 \$1.20 2021 \$1.30 2022 \$1.60 2023E \$1.80



## INVESTMENT CONSIDERATIONS

- Good Financials: Strong balance sheet with positive EBITDA every year and a 28% margin in 2020, 23% in 2021, and 33% for 2022. Monthly licensing revenue is currently \$75k/month at a 24% margin and is expected to grow to \$100k/month.
- **Team Focused Leadership**: All three of the senior consultants are a part of the sales team and help to identify opportunities within their daily engagements with clients. In addition, they help other team members propose quotes and statements of work and pursue closure with clients to facilitate selling hours for everyone on the team.

Diverse Offerings: Offerings such as ERP, CRM, and Office 365 facilitate new growth. Legacy

- offerings such as custom app development, CRM, and data integration are currently 74% of the workload while ERP has increased to 14% of total revenue and is consistently growing. Healthy Work Backlog: Current backlog of 1,400 hours. Since the monthly metric began being
- measured in January of 2022 there has been at least 800 hours of backlog.
- and management would also stay on post transaction.

**Transition**: The CEO is willing to stay on post-transaction for a dedicated time period. Key leaders

# CHANNEL PARTNERS



Microsoft





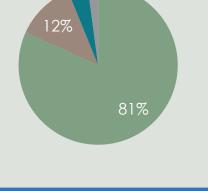
**END USER VERTICALS** 

salesforce sales cloud

**RETENTION: 82%** 



BY LOCATION:



Midwest

Northeast

Southwest

West

Company #1 Company #2

21%

CUSTOMERS BY REVENUE

Company #3 11% Company #4 8% 7% Company #5 Company #6 6% Company #7 3% Company #8 3% Company #9 3% Company #10 2%

Note: Customer 1 and 2 should have same amount of revenue and be rebalanced in 2023. Top 5 customers are open to

engaging more projects and support opportunities which would be possible with company expansion.

## **NEXT STEPS**

To learn more about company EX-819 please sign the linked NDA and send to Amanda Haws. Our team will follow up with a mutually executed NDA and make an introduction to the company's CEO.







